



## **EMPLOYMENT OPPORTUNITY: RED SEAL OIL TECHNICIAN**

### **Job Description:**

Rhyno's has a successful 42 year track-record in HVAC/R, and we've added Plumbing and Sheet Metal fabrication to better serve our customers. Our team of Red Seal specialists in HVAC/R, Oil, Gas, Plumbing, and Sheet Metal grows as we add to our Apprentice team every year. With our mentoring, quality, and safety programs, we keep raising the bar on performance. Strong Administration, Sales & Marketing, and Service Operations teams support our amazing field technicians and our growing customer base.

We are looking for a self-starter oil technician to deliver the desired customer service experience. Our goal is to drive service success that improves customer satisfaction, maximizes customer retention and increases profitability while consistently following Rhyno's core values.

### **Responsibilities and Requirements:**

#### Responsibilities:

- Provide service & customer support during field visits.
- Manage all onsite installation, repair, maintenance, and test tasks.
- Diagnose errors or technical problems and determine proper solutions.
- Produce timely and detailed service reports.
- Follow company procedures and protocols.
- Cooperate with the technical team and share information across the organization.
- Comprehend customer requirements and make appropriate recommendations/briefing.

#### Requirements:

- Must have red seal certification.
- Ability to troubleshoot, test, repair, and service technical equipment.
- Familiar with mobile tools and applications.
- Ability to adapt to changing work schedules

To apply:

Email resume to [yvette@rhynosltd.com](mailto:yvette@rhynosltd.com)